

Service Manual

PRODUCT INFORMATION

TECHNICAL INFORMATION

- Voltage: 220 – 240 V
- Frequency: 50 – 60 Hz
- Dimensions (W x H x L):
Product: 43 x 163 x 33 cm
- Weight: up to 5.4 Kg
- Continuous Steam: Up to 42 g/min
- Power: 1800 – 2000W (GC55X)
2000 – 2200W (GC57X)
- Ready to use: <1 min
- Variable steam: 3 – 5 levels

Easy to Use

- Safe on all ironable fabrics: Even delicates like silk
- Water Tank Capacity: 1.8L
- Detachable water tank
- Hang Lock Feature
- Auto shut off – For Selected Models
- Easy De-Calc
- Power Cord Length: 1.6m

Extra-long StyleBoard

- An extra-long StyleBoard provides reliable support during steaming. Simply press the fabric between the steam plate and board for easier steaming with crisp results from top to bottom.

Steam Setting

- Set your preferred steam setting for optimal results on different fabrics. Use low steam for thinner fabrics and a more powerful setting for thicker fabrics and coats.

Auto Shut Off

- The steamer automatically switches to standby mode when the water tank is empty, so you have peace of mind even if you forget to switch it off.

FlexHead Technology

- Innovative FlexHead Technology lets you steam the bottom of garments easily, with less bending and kneeling. The flexible steam plate ensures maximum contact with the fabric so less steam escapes for efficient results.

AirStretch Technology

- Achieve better ironing results faster, with air suction. This innovative AirStretch Technology uses adjustable suction force to gently pull and stretch the garment while keeping it close for deeper steam penetration. This combination helps you to achieve great ironing results with only one hand.

Hang&Lock Feature

- Our unique Hang&Lock Feature holds your clothes hanger in place for convenient steaming. It prevents the hanger from swinging or falling off.

Product Matrix

GC551 – GC559



Model	GC551/28	GC552/40	GC552/46	GC552/48	GC553/28
Colors	Soft Blue	Soft Blossom Pink	Soft Blossom Pink	Soft Blossom Pink	White & Blue
Power	1800W	1800W	1800W	1800W	2000W
Auto Shut Off	–	–	–	–	–
Steam Rate	35 g/min	35 g/min	35 g/min	35 g/min	40g/min
Steam Settings	3	3	3	3	3
Steamer Head	–	FlexHead	FlexHead	FlexHead	FlexHead
MyEssence	–	–	–	–	–
Hang & Lock	Yes	Yes	Yes	Yes	Yes
Support Solution	StyleBoard	StyleBoard	StyleBoard	StyleBoard	StyleBoard
Pleat Maker	–	–	–	–	–



Model	GC554/38	GC556/38	GC557/30	GC557/36	GC557/38
Colors	White & Purple Magic	Purple Magic	White & Purple Magic	White & Purple Magic	White & Purple Magic
Power	2000W	2000W	2000W	2000W	2000W
Auto Shut Off	–	Yes	Yes	Yes	Yes
Steam Rate	40g/min	40g/min	40g/min	40g/min	40g/min
Steam Settings	3	5	5	5	5
Steamer Head	FlexHead	FlexHead	FlexHead	FlexHead	FlexHead
MyEssence	–	–	–	–	–
Hang & Lock	Yes	Yes	Yes	Yes	Yes
Support Solution	StyleBoard	StyleBoard	StyleBoard	StyleBoard	StyleBoard
Pleat Maker	–	–	–	–	–

Product Matrix

GC551 – GC559



Model	GC559/60	GC559/66	GC559/68
Colors	Golden	Golden	Golden
Power	2000W	2000W	2000W
Auto Shut Off	Yes	Yes	Yes
Steam Rate	40g/min	40g/min	40g/min
Steam Settings	5	5	5
Steamer Head	FlexHead	FlexHead	FlexHead
MyEssence	–	–	–
Hang & Lock	Yes	Yes	Yes
Support Solution	StyleBoard	StyleBoard	StyleBoard
Pleat Maker	–	–	–



Model	GC558/30	GC558/36	GC558/38	GC558/39
Colors	Purple Magic	Purple Magic	Purple Magic	Purple Magic
Power	2000W	2000W	2000W	2000W
Auto Shut Off	Yes	Yes	Yes	Yes
Steam Rate	40g/min	40g/min	40g/min	40g/min
Steam Settings	5	5	5	5
Steamer Head	FlexHead	FlexHead	FlexHead	FlexHead
MyEssence	Yes	Yes	Yes	Yes
Hang & Lock	Yes	Yes	Yes	Yes
Support Solution	StyleBoard	StyleBoard	StyleBoard	StyleBoard
Pleat Maker	–	–	–	–

Product Matrix

GC571 / GC575 / GC576



Model	GC571/68	GC575/68	GC576/60	GC576/66	GC576/68
Colors	White & Gold	Rose Copper	Golden	Golden	Golden
Power	2000W	2200W	2200W	2200W	2200W
Auto Shut Off	–	Yes	Yes	Yes	Yes
Steam Rate	40g/min	42g/min	42g/min	42g/min	42g/min
Steam Settings	3	5	5	5	5
Steamer Head	AirStretch	AirStretch	AirStretch	AirStretch	AirStretch
MyEssence	–	–	–	–	–
Hang & Lock	Yes	Yes	Yes	Yes	Yes
Support Solution	StyleBoard	StyleBoard	–	–	StyleBoard
Pleat Maker	Yes	Yes	Yes	Yes	Yes



Model	GC576/69
Colors	Golden
Power	2200W
Auto Shut Off	Yes
Steam Rate	42g/min
Steam Settings	5
Steamer Head	AirStretch
MyEssence	–
Hang & Lock	Yes
Support Solution	StyleBoard
Pleat Maker	Yes

Parts List

GC551 – GC559

		GC551/28 889055128710 CHINA	GC552/40 889055240010 WEU	GC552/40 889055240180 IBERIA	GC552/40 889055240870 RUSSIA
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 79002	9965 100 78987	9965 100 78987	9965 100 78987
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78059	9965 100 78062	9965 100 78062	9965 100 78062
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77983	9965 100 77979	9965 100 77979	9965 100 77979
9	WATER TANK ASSY	9965 100 79076	9965 100 78985	9965 100 78985	9965 100 78985
10	WATER TANK CAP ASSY	9965 100 79001	9965 100 78986	9965 100 78986	9965 100 78986
11	RINSE CAP ASSY	9965 100 79077	9965 100 78984	9965 100 78984	9965 100 78984

		GC552/40 889055240300 UKRAINE RUSSIA	GC552/48 889055248470 KOREA	GC552/46 889055246500 SINGAPORE	GC552/40 889055240640 THAILAND
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 79006	9965 100 79003	9965 100 79008	9965 100 79075
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78062	9965 100 78062	9965 100 78062	9965 100 78062
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77979	9965 100 77979	9965 100 77979	9965 100 77979
9	WATER TANK ASSY	9965 100 78985	9965 100 78985	9965 100 78985	9965 100 78985
10	WATER TANK CAP ASSY	9965 100 78986	9965 100 78986	9965 100 78986	9965 100 78986
11	RINSE CAP ASSY	9965 100 78984	9965 100 78984	9965 100 78984	9965 100 78984

Notes: Parts at POS 3 & 5 to 11 option for CRP

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Parts List

GC551 – GC559

		GC552/46 889055246600 DUBAI	GC553/28 889055328710 CHINA	GC554/38 889055438710 CHINA	GC556/38 889055638710 CHINA
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 79004	9965 100 79073	9965 100 79063	9965 100 79062
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78062	9965 100 78046	9965 100 78064	9965 100 78064
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77979	9965 100 77978	9965 100 77973	9965 100 77973
9	WATER TANK ASSY	9965 100 78985	9965 100 78977	9965 100 78977	9965 100 78976
10	WATER TANK CAP ASSY	9965 100 78986	9965 100 78968	9965 100 78968	9965 100 78978
11	RINSE CAP ASSY	9965 100 78984	9965 100 79072	9965 100 80144	9965 100 78967

		GC557/30 889055730010 WEU	GC557/30 889055730290 FRANCE	GC557/30 889055730300 UKRAINE RUSSIA	GC557/30 889055730530 AUSTRALIA
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 78983	9965 100 78983	9965 100 78983	9965 100 78969
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78064	9965 100 78064	9965 100 78064	9965 100 78064
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77973	9965 100 77973	9965 100 77973	9965 100 77973
9	WATER TANK ASSY	9965 100 78977	9965 100 78977	9965 100 78977	9965 100 78977
10	WATER TANK CAP ASSY	9965 100 78968	9965 100 78968	9965 100 78968	9965 100 78968
11	RINSE CAP ASSY	9965 100 80144	9965 100 80144	9965 100 80144	9965 100 80144

Notes: Parts at POS 3 & 5 to 11 option for CRP

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Parts List

GC551 – GC559

		GC557/30 889055730870 RUSSIA	GC557/36 889055736150 UK	GC557/36 889055736450 HONG KONG	GC557/36 889055736600 DUBAI
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 78983	9965 100 78981	9965 100 78981	9965 100 78982
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78064	9965 100 78064	9965 100 78064	9965 100 78064
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77973	9965 100 77973	9965 100 77973	9965 100 77973
9	WATER TANK ASSY	9965 100 78977	9965 100 78977	9965 100 78977	9965 100 78977
10	WATER TANK CAP ASSY	9965 100 78968	9965 100 78968	9965 100 78968	9965 100 78968
11	RINSE CAP ASSY	9965 100 80144	9965 100 80144	9965 100 80144	9965 100 80144

		GC557/38 889055738470 KOREA	GC558/30 889055830010 WEU	GC558/36 889055836150 UK	GC558/36 889055836450 HONG KONG
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 78979	9965 100 79064	9965 100 78975	9965 100 78975
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78064	9965 100 78064	9965 100 78064	9965 100 78064
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77973	9965 100 77973	9965 100 77973	9965 100 77973
8	SCENT HOLDER ASSEMBLY	–	9965 100 78539	9965 100 78539	9965 100 78539
9	WATER TANK ASSY	9965 100 78977	9965 100 78976	9965 100 78976	9965 100 78976
10	WATER TANK CAP ASSY	9965 100 78968	9965 100 78978	9965 100 78978	9965 100 78978
11	RINSE CAP ASSY	9965 100 80144	9965 100 78967	9965 100 78967	9965 100 78967

Notes: Parts at POS 3 & 5 to 11 option for CRP

Parts List

GC551 – GC559

		GC558/30 889055830180 IBERIA	GC558/30 889055830870 RUSSIA	GC558/30 889055830300 UKRAINE RUSSIA	GC558/39 889055839500 SINGAPORE
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 79064	9965 100 79065	9965 100 79065	9965 100 79065
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78064	9965 100 78064	9965 100 78064	9965 100 78064
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77973	9965 100 77973	9965 100 77973	9965 100 77973
8	SCENT HOLDER ASSEMBLY	9965 100 78539	9965 100 78539	9965 100 78539	9965 100 78539
9	WATER TANK ASSY	9965 100 78976	9965 100 78976	9965 100 78976	9965 100 78976
10	WATER TANK CAP ASSY	9965 100 78978	9965 100 78978	9965 100 78978	9965 100 78978
11	RINSE CAP ASSY	9965 100 78967	9965 100 78967	9965 100 78967	9965 100 78967

		GC558/30 889055830640 THAILAND	GC558/36 889055836600 DUBAI	GC559/68 889055968470 KOREA	GC559/66 889055966500 SINGAPORE
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 79071	9965 100 78982	9965 100 79005	9965 100 79068
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78064	9965 100 78064	9965 100 78361	9965 100 78361
4	BOARD	9965 100 77971	9965 100 77971	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77973	9965 100 77973	9965 100 77976	9965 100 77976
8	SCENT HOLDER ASSEMBLY	9965 100 78539	9965 100 78539	–	–
9	WATER TANK ASSY	9965 100 78976	9965 100 78976	9965 100 78971	9965 100 78971
10	WATER TANK CAP ASSY	9965 100 78978	9965 100 78978	9965 100 78973	9965 100 78973
11	RINSE CAP ASSY	9965 100 78967	9965 100 78967	9965 100 78972	9965 100 78972

		GC559/60 889055960300 UKRAINE RUSSIA	GC559/60 889055960530 AUSTRALIA
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 78974	9965 100 79009
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78361	9965 100 78361
4	BOARD	9965 100 77971	9965 100 77971
5	BOARD COVER	9965 100 77974	9965 100 77974
6	GLOVE	9965 100 77972	9965 100 77972
7	BRUSH	9965 100 77976	9965 100 77976
9	WATER TANK ASSY	9965 100 78971	9965 100 78971
10	WATER TANK CAP ASSY	9965 100 78973	9965 100 78973
11	RINSE CAP ASSY	9965 100 78972	9965 100 78972

Notes: Parts at POS 3, 5 to 11 option for CRP

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Parts List

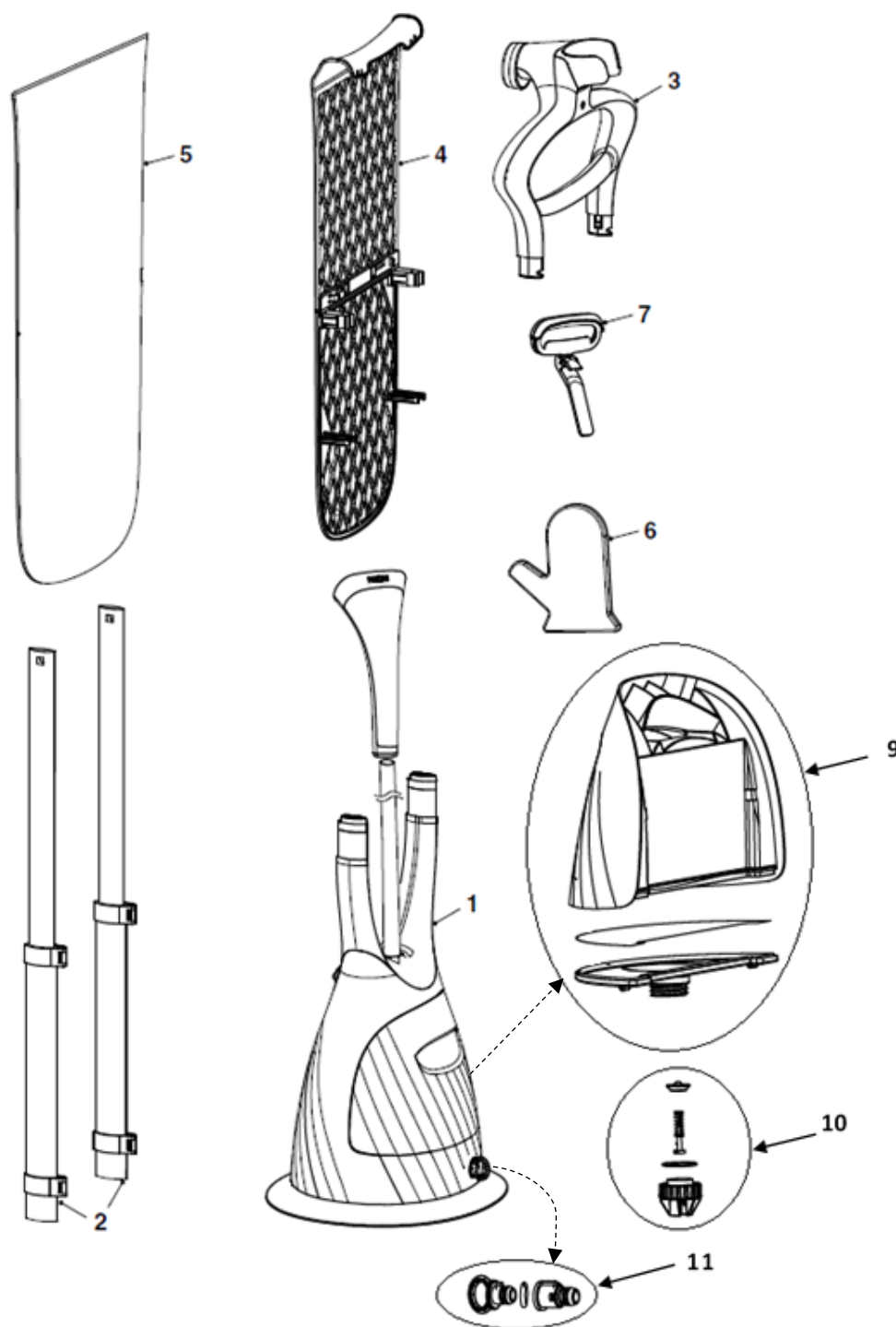
GC571 / GC575 / GC576

		GC571/68 889057168710 CHINA	GC575/68 889057568710 CHINA	GC576/60 889057660300 UKRAINE RUSSIA	GC576/66 889057666450 HONG KONG
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 79069	9965 100 79074	9965 100 79066	9965 100 79067
2	TELESCOPIC POLE	9965 100 78369	9965 100 78061	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78365	9965 100 78362	9965 100 78365	9965 100 78365
4	PANT CLIP	9965 100 78235	9965 100 78235	9965 100 78235	9965 100 78235
5	GLOVE	9965 100 77972	9965 100 77972	9965 100 77972	9965 100 77972
6	PLEAT MAKER	9965 100 78367	9965 100 78364	9965 100 78367	9965 100 78367
9	WATER TANK ASSY	9965 100 78977	9965 100 78985	9965 100 78971	9965 100 78971
10	WATER TANK CAP ASSY	9965 100 78968	9965 100 78986	9965 100 78973	9965 100 78973
11	RINSE CAP ASSY	9965 100 80145	9965 100 78984	9965 100 78972	9965 100 78972
12	BOARD	9965 100 77971	9965 100 77971	–	–
13	BOARD COVER	9965 100 77974	9965 100 77974	–	–

		GC576/68 889057668710 CHINA	GC576/69 889057669500 SINGAPORE
POS	DESCRIPTION	PHILIPS 12NC	PHILIPS 12NC
1	BASE UNIT	9965 100 79012	9965 100 79066
2	TELESCOPIC POLE	9965 100 78061	9965 100 78061
3	HANGER ASSY	9965 100 78365	9965 100 78365
4	PANT CLIP	9965 100 78235	9965 100 78235
5	GLOVE	9965 100 77972	9965 100 77972
6	PLEAT MAKER	9965 100 78367	9965 100 78367
9	WATER TANK ASSY	9965 100 78971	9965 100 78971
10	WATER TANK CAP ASSY	9965 100 78973	9965 100 78973
11	RINSE CAP ASSY	9965 100 78972	9965 100 78972
12	BOARD	9965 100 77971	9965 100 77971
13	BOARD COVER	9965 100 77974	9965 100 77974

Notes: Pos. 3, 5, 6, 9, 10, 11, 12 & 13 option for CRP

Exploded View



Notes:

Pos. 1 to 7 & 9 to 11 are service parts

Scale: Not to scale

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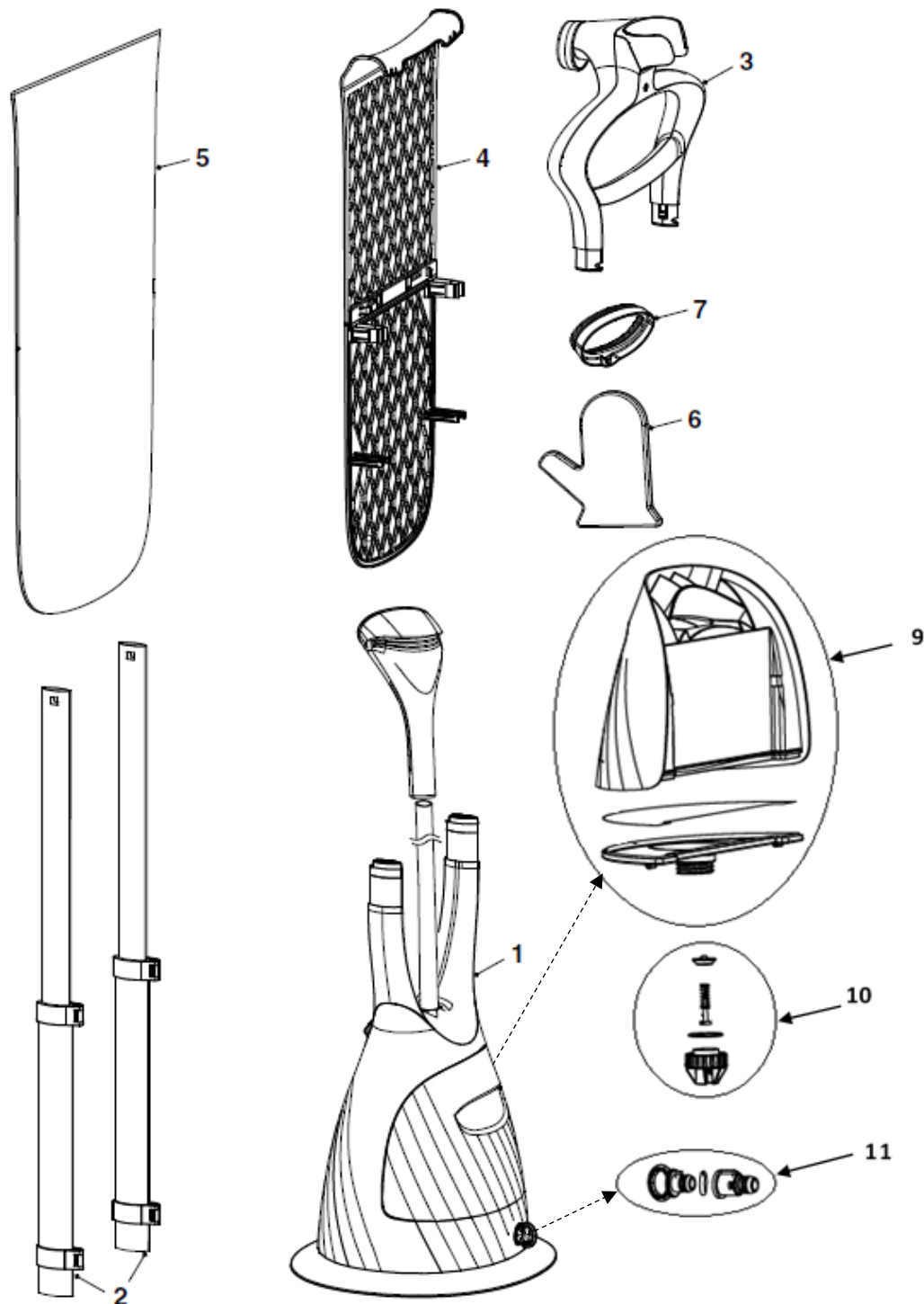
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Exploded View



Notes:

Pos. 1 to 7 & 9 to 11 are service parts

Scale: Not to scale

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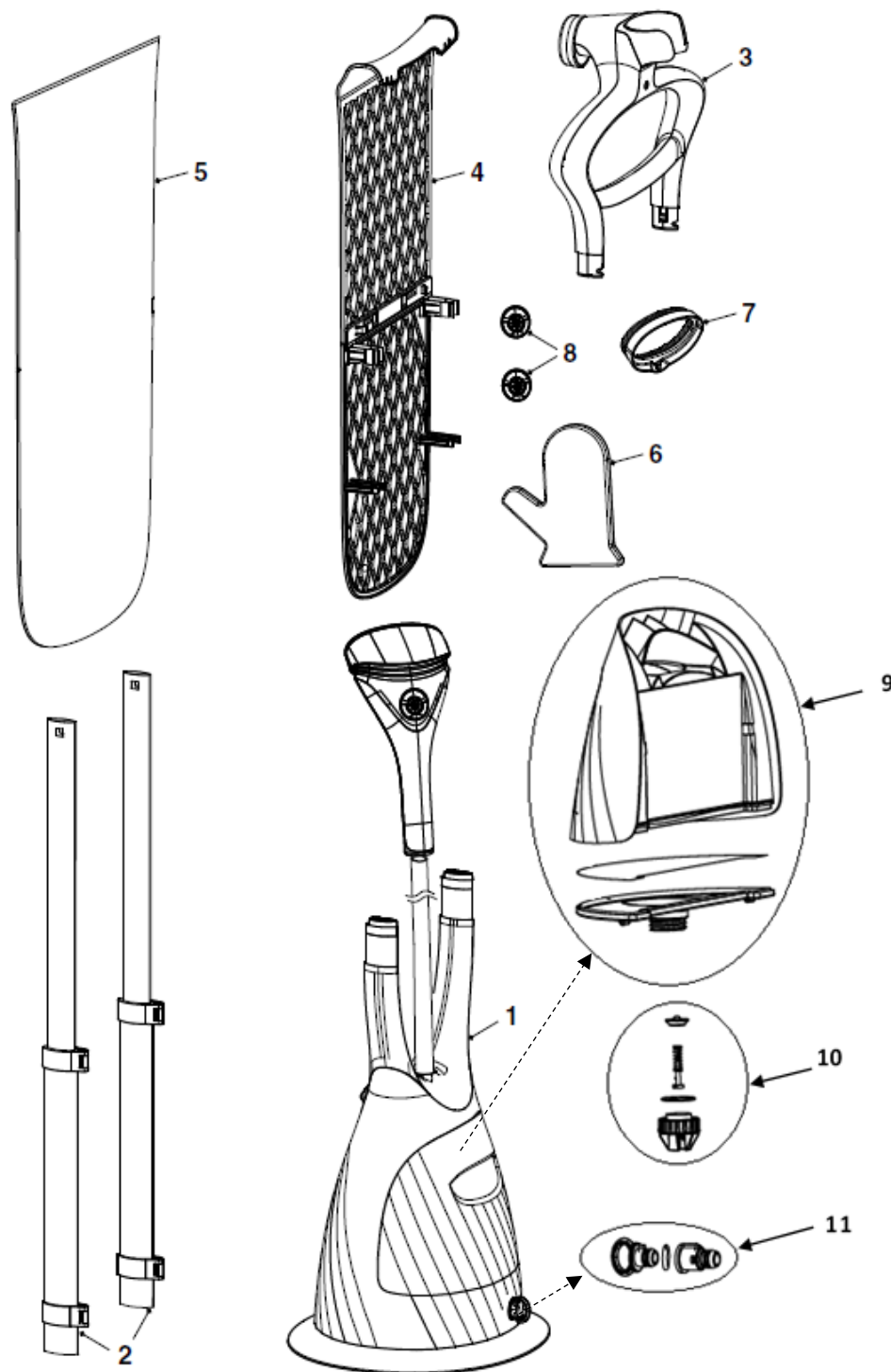
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Exploded View



Notes:

Pos. 1 to 11 are service parts

Scale: Not to scale

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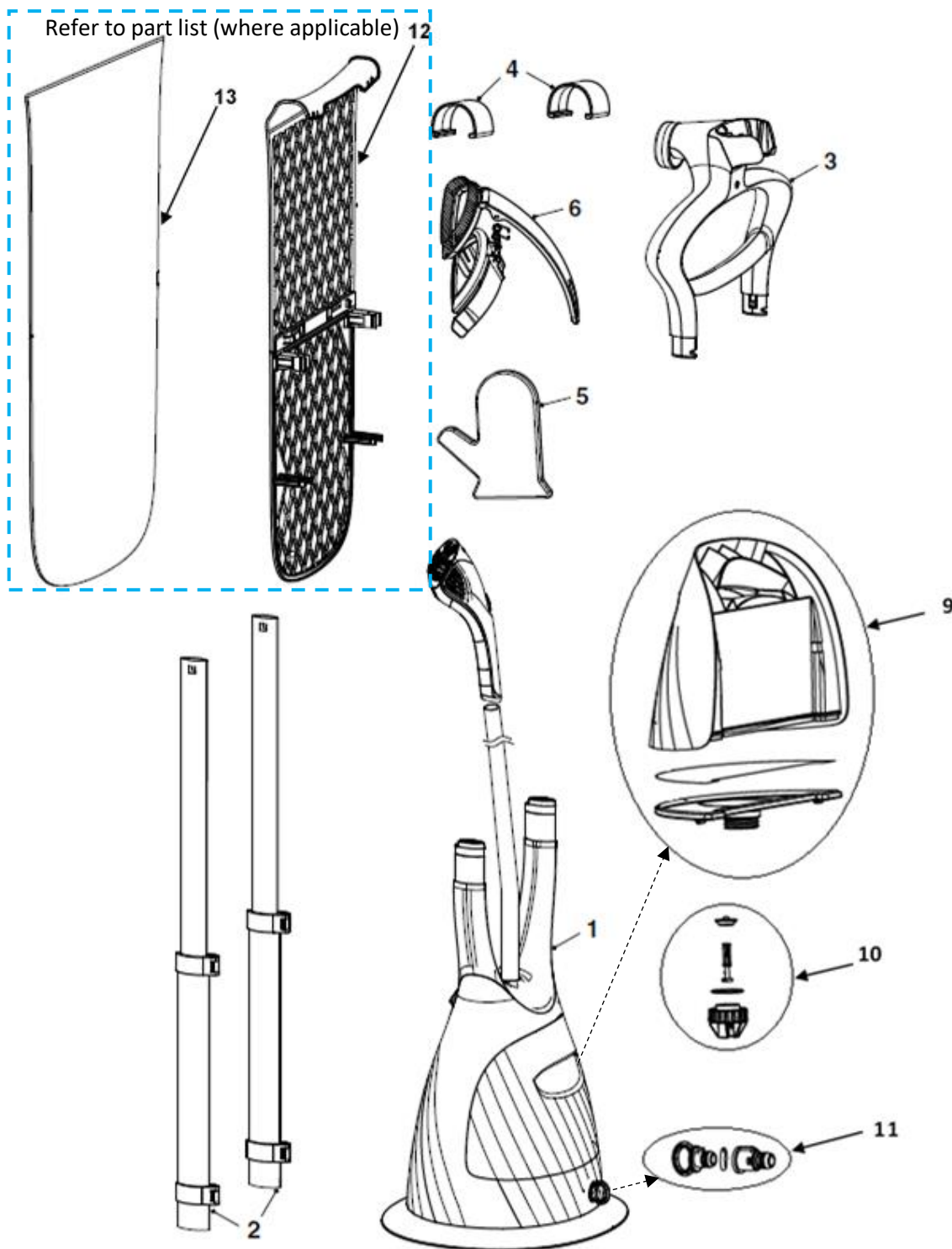
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Exploded View



Notes:

Pos. 1 to 6 & 9 to 13 are service parts

Scale: Not to scale

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Notes:

Serviceable Parts are in Modular form, no tools required to disassembly.

Thus, no assembling Instructions required.

Record History

Version	Records	Author	Date
1	New release	Seet BK	25 th Jan 2018
2	Update Parts List, Product Matrix and Exploded Views Change the 12NC of POS 1. Base Unit Add POS 9. Water Tank Assy, Add POS 10. Water Tank Cap Assy, Add POS 11. Rinse Cap Assy Add GC552/40; 889055240010, GC557/30; 889055730290 Add GC558/36; 889055836450	Seet BK	28 th Jun 2018
3	Update part list with revised PCM code & add position as follows: Add Pos 5 889055128710; 889055328710; 889055638710; 889055830010; 889055836150; 889055836450; 889055830180; 889055830870; 889055830300; 889055839500; 889055830640; 889055968470; 889055966500; 889055960300; 889055960530 Add Pos 5 & Pos 7 889055240010; 889055240180; 889055240870; 889055240300; 889055248470; 889055246500; 889055240640; 889055246600 Add Pos 5 & Pos 11 correction 889055438710; 889055730010; 889055730290; 889055730300; 889055730530, 889055730870; 889055736150; 889055736450; 889055736600; 889055738470 Add Pos 5 & Pos 1 correction 889055836600 Add Pos 12 & Pos 13 889057568710; 889057668710; 889057669500 Add Pos 12 & Pos 13 and Pos 11 correction 889057168710	Chong Yoke Lan	17 th Mar 2019